

TERMS AND CONDITIONS

Welcome to **Healthrenew Sdn Bhd** [Company Registration No. 201101011139] ("Healthrenew").

This website, including all domains, subdomains, social media pages, and digital platforms owned or operated by Healthrenew (collectively referred to as the "Site"), is provided subject to the following terms and conditions ("Web Terms") and our Privacy Policy.

By accessing the Site, using any part of it, or engaging in any of the services offered through it ("Services"), you agree to be legally bound by these Web Terms. If you do not accept these terms in full, you must immediately discontinue use of the Site and any associated Services.

1. REPRESENTATIONS AND WARRANTIES

1.1 By accessing and using this Site, you represent and warrant that:

- i. You have read, understood, and accepted these Web Terms in their entirety;
- ii. You are at least 18 years old and have the legal capacity to enter into binding agreements;
- iii. If acting on behalf of a company or legal entity, you are authorised to bind such entity to these Web Terms;
- iv. All information provided by you to Healthrenew is accurate, complete, and up to date.

2. DEFINITIONS

For clarity, the following definitions apply within these Terms and Conditions:

- **"Healthrenew Content"** refers to all proprietary content made available by Healthrenew on or through the Site.
- **"Computer"** means any device used to access the Site, including desktops, laptops, tablets, or smartphones.
- **"Content"** includes all information, materials, videos, articles, images, service descriptions, and other data published on the Site.
- **"Linked Sites"** means third-party websites linked or referenced on the Site.
- **"Marks"** includes all trademarks, logos, and service marks owned by or licensed to Healthrenew.
- **"Services"** refers to all healthcare, aesthetic, wellness, and medical diagnostic services offered by Healthrenew.
- **"Terms and Conditions"** refers to this agreement, including any amendments made from time to time.
- **"Privacy Policy"** refers to the Healthrenew Privacy Policy.

3. SITE AND SERVICES

3.1 The Site is owned and maintained by Healthrenew.

3.2 Services available through the Site may include, but are not limited to:

- i. Online appointment scheduling;
- ii. Access to educational health and wellness content;
- iii. Product and service information;
- iv. Communication tools and enquiry forms;
- v. Any other features Healthrenew may introduce.

4. CONTENT USE CONDITIONS

4.1 You may not copy, reproduce, distribute, modify, republish, upload, transmit, or commercially exploit any part of this Site or its Content without the prior written consent of Healthrenew.

4.2 Any unauthorized use may result in legal action and/or termination of access.

5. USER ACCOUNT AND BOOKINGS

5.1 If an account system is implemented, users must provide truthful and complete registration information.

5.2 You are responsible for safeguarding your login credentials and all activities under your account.

5.3 Healthrenew reserves the right to suspend or terminate accounts due to violation of these Web Terms or inactivity.

6. PAYMENTS, CANCELLATIONS, AND REFUNDS

6.1 Payments for services must be made in accordance with the available methods at the time of booking.

6.2 Refunds, cancellations, or rescheduling are subject to Healthrenew's Refund Policies.

7. DISCLAIMERS AND LIMITATION OF LIABILITY

7.1 All content and information on the Site is provided "as is," without warranties of any kind.

7.2 Healthrenew does not guarantee uninterrupted or error-free access to the Site.

7.3 You agree that Healthrenew shall not be liable for any loss, damage, or injury arising from your use of or reliance on the Site or Services.

8. INTELLECTUAL PROPERTY

8.1 All content, branding, service marks, and other intellectual property on the Site are the sole property of Healthrenew or its licensors.

8.2 No right, title, or interest in any materials or intellectual property is transferred to you through the use of the Site.

9. FORCE MAJEURE

9.1 Healthrenew shall not be liable for any failure to perform its obligations where such failure is due to causes beyond its control, including but not limited to acts of God, pandemics, government restrictions, fire, flood, or internet failures.

10. LANGUAGE

10.1 In the event of any discrepancy between the English version of these Terms and Conditions and any translated version, the English version shall prevail.

11. GOVERNING LAW AND JURISDICTION

11.1 These Web Terms shall be governed by and construed in accordance with the laws of Malaysia.

11.2 You agree to submit to the exclusive jurisdiction of the courts of Malaysia in resolving any disputes arising from these Web Terms or your use of the Site.

12. CONTACT INFORMATION

If you have any questions or concerns regarding these Terms and Conditions, please contact us at:

Healthrenew Clinic

Tel: +6088-388557

Email: hr.admin@healthrenew.my

By accessing or using this Site, you confirm that you have read, understood, and agree to be legally bound by these Terms and Conditions.